

Instant HR Policies & Procedures Sample Policies



Instant HR Policies & Procedures



ABCD HR POLICIES AND PROCEDURES

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Position Descriptions

Position Descriptions are a concise description of the role, duties, knowledge skills and abilities needed to perform a job successfully. Every position has a position description to ensure that you are clear on your expected duties and to help you to perform at your best.

Position descriptions are not a detailed list of your every task and duty but provide you with general guidance in your role.

Writing Style in Position Descriptions

Position descriptions:

- are written in the present tense,
- only include the main, significant, or key duties/responsibilities,
- list the most significant responsibilities in order of importance,
- don't include work undertaken by employees or your superiors,
- don't include short-term/temporary special duties, and
- always include the words "*any other tasks as required*".

Content of Position Descriptions

Position title

Position title is a title that reflects the main duties, or the reason it exists.

Date Reviewed

We tell you when the position description was last reviewed, so you know how current it is.

Pay rate

In most cases, we include the main pay and conditions on the position description.

Background

We tell you more about Abcd and how this position fits into the bigger picture of Abcd.

Hours of Work

Your employment type and hours of work are detailed here.

Reporting Relationships

This tells you who you report to and if any employees report to you.

Primary role

This is a short sentence that summarises the overall role of your position, or the reason it exists.

Duties & Responsibilities

Your main duties, tasks and responsibilities are listed in order of importance.

Skills, Knowledge, Abilities & Attitude Required

This section tells you what you need to know, be able to do, and how you need to act to be successful in the role.

Other requirements

Sometimes jobs need additional things such as the ability to drive manual cars, frequent travel, the requirement to use a personal mobile phone or tablet for work-related calls or internet access, or the requirement to drive your personal vehicle for work-related purposes.

If there is a requirement for you to undergo a Criminal History Check (also known as a National Police Certificate check) or hold a current Working With Children Check clearance, these details will be included here.

Selection Criteria

These summarise the main competencies/ skills/ qualifications/attributes listed in the Position Description and are used to shortlist applications and to assess applicants during the interview process.

Team Member signature

You will be asked to sign your Position Description to say that you have read and understood the contents. A copy will be held on your personnel file.

Leave

We understand that you need to have regular breaks throughout the year to keep you refreshed. We also understand that things happen in life, which means you may need to take unexpected time away from work.

Annual Leave

Every employee (other than a casual employee) is entitled to annual leave on full pay as outlined in your relevant Industrial Award or Agreement.

One-month notification, in writing, is required to take annual leave.

It is our policy that we prefer that leave is taken in the year in which it falls due. Annual Leave should not accrue beyond a total of eight weeks (10 weeks for shift workers).

If your manager agrees, you are entitled to access your annual leave in advance of accruing it. However, if you leave Abcd before you have accrued your entitlement back, we will deduct the amount still owing from your final pay.

We will wherever possible, consider your circumstances when determining the dates for annual leave. However, if you accrue more than eight weeks accrued leave, we can require you to take accrued holidays at any time.

In those cases, we will discuss with you how to discuss your accrued leave with you, advise you of the need to take your leave and then agree on a time for you to take some of your annual leave. If we can't reach agreement on a suitable date, we can direct you to take some leave and we will give you at least eight weeks' notice of the start and end of your leave.

During your annual leave, you will continue to be paid on the same pay cycle as you currently are paid. Unless you specifically request payment of your leave up front before your leave starts, we will pay you on the next pay cycle after your leave ends.

Cashing Out Annual Leave

If your award or registered agreement allows, you may cash out a portion of your annual leave (be paid the amount you would be entitled to instead of taking the leave). You are only entitled to cash in no more than two weeks leave every 12 months.

To apply, use the *Cash Out Leave Application Form* available from your manager. When applying, you need to ensure that you still have a minimum of four weeks' annual leave leftover after you have cashed in your entitlements.

Personal Leave (Including Sick Leave, Carer's Leave, etc.)

The term 'personal/carer's leave' effectively covers both sick leave and carer's leave. Personal/ Carer's leave is:

- paid leave (Sick Leave) taken by you because you are unfit for work because of a personal illness, or personal injury affecting you (including pregnancy-related illnesses), or
- paid or unpaid leave (Carer's Leave) taken by you to provide care or support to a member of your immediate family, or a member of your household who requires care or support because of:
 - a personal illness, or personal injury affecting them, or
 - an emergency affecting them

You are entitled to:

- 10 days each year if you are a full-time employee,
- pro rata 10 days each year if you are a part-time employee,
- 2 days unpaid carer's leave per occasion if you are a casual employee.

Your entitlement to paid personal/carer's leave accumulates progressively during your year of service, based on your ordinary hours of work. The entitlement to 10 days of personal/carer's leave is equal to 1/26th of your ordinary hours of work in a year.

Personal/carer's leave accumulates from year to year.

Personal/carer's leave continues to accrue when you take paid personal/carer's leave or paid annual leave. Personal carer's leave and compassionate leave does not accrue on unpaid leave unless it is community service leave or it is provided for in an award or agreement.

Further details of the provisions of Personal Leave are outlined in the [National Employment Standards](#) or your relevant award.

Applying for Leave

All absences from work must be recorded and submitted on the *Leave Application Form* available from your Manager. Applications for leave must be forwarded to the Payroll Officer through your Manager in sufficient time to allow for roster coverage if necessary. You must apply for annual leave a minimum of four weeks before taking the leave unless there are special circumstances.

In the event of an urgent matter, you must personally inform your Manager by phone no more than one hour after the start of work indicating the reasons and your expected period of absence (e.g., you can't have your mother, father or friend call unless you are in the hospital). If the leave has been approved, a *Leave Application Form* must be submitted when you return to work.

If it appears that a pattern is developing of your absence falling mainly on Mondays and Fridays, your Manager will meet with you to discuss the reasons why your absences seem to occur on those particular days.

Documentary Evidence Required

If Sick Leave either exceeds two (2) working days or is on the day before or after any public holiday, you are required to present either:

- a medical certificate from a registered health practitioner, or
- if it is not reasonable or practicable for you to give your Manager a medical certificate – a statutory declaration made by you.

If Carer's Leave either exceeds two (2) working days or is on the day before or after any public holiday, you are required to present either:

- if the leave or support is required because of a personal illness or injury to your immediate family or household, a medical certificate from a registered health practitioner, or
- if the leave or support is required because of an emergency affecting your immediate family or household – a statutory declaration made by you.

A *Leave Application Form* must be completed immediately upon your return to work. Failure to provide such documentary evidence may result in the non-payment of the working days in question.

Study Leave

Abcd encourages you to develop your knowledge and skills further and will grant you a maximum of two days' study leave (one day for preparation and one day for examinations) per year for a work-related study that has been approved by your Manager. This leave is fully paid. Any additional leave required must be taken as annual leave.

Compassionate Leave

You are entitled to two days of compassionate leave for each occasion when a member of your immediate family, or a member of your household:

- contracts or develops a personal illness that poses a serious threat to their life
- sustains a personal injury that poses a serious threat to their life, or
- dies.

Compassionate leave is unpaid leave for casuals. For more information, see your relevant Industrial Award or Agreement.

Eligible Community Service (Including Jury Duty & Voluntary Emergency Management)

You are allowed leave to attend Jury Duty or when carrying out voluntary emergency management activities (such as the SES or Country Fire Authority) as detailed in the [National Employment Standards](#).

If you are on full-time duty (and if you are not a casual), you are paid the difference between the jury fees received and your ordinary time earnings as if you were working (capped at ten days).

To be eligible, you need to provide proof of:

- your requirement to attend Jury Duty,
- your attendance, and
- jury fees received for such service.

You are required to give your Manager notice of the requirement to attend Jury Duty as soon as practicable after receiving the notification to attend for Jury Duty.

If you are absent due to Voluntary Community Service activity, please phone your Manager as soon as you can, to let us know where you are and how long you expect to be away. On your return, we will need some form of evidence such as a note from the SES leader or Country Fire Authority leader.

For more information, see your relevant Industrial Award or Agreement.

Cultural/Ceremonial Leave

(Note: You need to check the relevant awards or industrial agreements covering your employees as some have detailed provisions relating to cultural or ceremonial leave paid and unpaid periods).

At Abcd, we have employees from a culturally diverse background. We understand that you may need to meet cultural obligations, or otherwise wish to participate in culturally based occasions, ceremonies or activities that need time away from work. Some examples of this could include Greek Orthodox Christmas, Ramadan, Eid-ul-Fitha (Islamic Feast of Sacrifice”), Chinese New Year, Chanukah, or the funeral of an Indigenous person or an extended family member or respected community representative (e.g. chairperson, councillor or community elder).

Unless your award or registered agreement otherwise specifies, where possible, we ask that you use your annual leave entitlements to attend to these obligations and occasions. Where you do not have any remaining annual leave entitlements remaining, then you may apply for cultural/ceremonial leave without pay which may be granted by your manager depending on operational requirements.

Leave Without Pay

You may request leave without pay. Approval of such leave only occurs in unusual circumstances and is generally of short duration. Generally, you are required to have exhausted all your other leave entitlements before leave without pay will be granted. Any external conditions of leave without pay are solely at the discretion of your Manager.

Long-Service Leave

(Note: Long service leave entitlements come from state laws in each state or territory. Check with your relevant state to find out who is covered (some states cover casuals, and some don't), what the entitlements are and if the long service leave is portable between employers).

(In the coal mining, contract cleaning, and building and construction industries long service leave may move with the employee from project to project). ACT – Long Service Leave Act; NSW – NSW Long Service Leave Act; NT – Long Service Leave Act; Qld – Industrial Relations Act; SA – Long Service Leave Act; Tas – Long Service Leave Act; Vic – Victoria Long Service Leave Act; WA – Long Service Leave Act).

Long service leave is a period of paid leave granted to employees in recognition of a long period of continuous service with Abcd. You are entitled to long service leave in accordance with the relevant legislation.

Public Holidays

You are entitled to a day off on public holidays, and if you would usually have worked on that day, you are entitled to be paid for your ordinary hours of work on that day.

You may be reasonably requested to work on a public holiday. Before we request you to work a public holiday, we will consider the nature of work you perform, your personal circumstances (including family responsibilities) and how much we have paid you. You are entitled to refuse to work if our request is unreasonable or if our reason for refusing your request is unreasonable.

Christmas Closedowns

(Note: Check the relevant award or industrial agreements covering your employees before including this section as there may be some variance relating to Christmas Closedowns and you need to comply with the requirements outlined in the relevant award or agreement).

Abcd closes for the period between Christmas and New Year's Day. All employees will be required to take annual leave during this period. This period of leave will be deducted from your annual leave entitlement.

If you have not yet accrued sufficient leave to cover the closedown, you can choose to either:

- take advanced leave with annual leave in advance. You will then be required to take the advanced leave during the closedown, or
- take unpaid leave (remembering that you cannot be directed to take unpaid leave).

Where a Public Holiday falls on a day you would ordinarily have worked during the Christmas close; you will not be paid annual leave for that day. Instead, you are entitled to be paid your base rate of pay for ordinary hours that would have been worked.

Sample

Domestic & Family Violence

(This is an emerging WHS issue for businesses and has been included after feedback from businesses. For more information go to the Human Rights Commission <http://www.humanrights.gov.au/our-work/family-and-domestic-violence/publications/fact-sheet-domestic-and-family-violence-workplace>)

Abcd believes that domestic violence is unacceptable and that everyone has the right to be free from fear, violence and abuse in any form.

We acknowledge that while it is mainly women who experience domestic violence, our policy applies equally to men or women and men in same-sex relationships who need advice or support.

We recognise that domestic violence occurs in every part of the community and may affect employees both directly and indirectly in the workplace. Domestic or family violence becomes a workplace issue when it impacts on the work performance, productivity or safety of an employee or their co-workers.

During domestic violence, the perpetrator may make it difficult for an employee to get to work; they may harass them at work or when they arrive or leave, or they may target the person at work to get them fired or force them to resign. The most common forms of domestic violence experienced at work are abusive phone calls, text messages and emails. The perpetrator may also harass or abuse co-workers or have someone else injure, intimidate, harass or threaten the employee, or damage the employee's property.

Safety & Support

Our paramount consideration is ensuring the safety, health and well-being of our employees and acting to reduce the potential for domestic violence in the workplace.

Provisions for employees experiencing domestic violence are aimed at protecting confidentiality, providing appropriate support and preventing employees from being treated less favourably if they tell us what is happening.

We understand that domestic violence issues may be difficult to discuss in the workplace. Managers and colleagues have a responsibility to respond sensitively. Information about domestic violence is considered sensitive personal information and may only be disclosed by consent of the employee concerned; or as required by law for example, by a court order or to protect the health and safety of employees or our clients.

Team members experiencing domestic violence, and co-workers affected by their colleagues experiencing domestic violence, can access our Employee Assistance Service for confidential counselling and support.

If You Are Experiencing Domestic Violence

If you are experiencing domestic violence, you have the right to choose whether you disclose details of your personal circumstances and to whom.

Where possible, we encourage you to discuss the matter with your manager as they will usually need to be involved in developing any practical arrangements needed to support you such as arranging leave, making workplace adjustments or preparing a workplace safety plan.

Confidentiality

Information that you disclose will be kept confidential.

To support your application for leave or workplace arrangements, we may need to request supporting documentation such as a letter from your doctor, counsellor or support staff, or records from police, court or hospitals.

All written information you produce will be kept in a secure file separate from your personnel file. Access to this information will be on a strict need-to-know basis.

Leave

Team members who are experiencing domestic violence may access leave to attend medical appointments and counselling, attend legal proceedings, seek safe housing, visit legal advisors or support agencies, find re-housing or re-organising childcare or for other relevant appointments or matters.

Team members covered by industrial awards are entitled to 5 days unpaid family and domestic violence leave each year, available from their first day of employment with us, under the terms outlined in the award.

You can also take annual leave, sick or carer's leave depending on your situation.

Applications for leave under these provisions will not be unreasonably refused.

If you need to take unpaid domestic and family violence leave, you may need to provide your manager with evidence that the leave was taken for the purpose specified. The type of evidence that is acceptable include:

- Documents issued by the police service.
- Documents issued by a court.
- Family violence support service documents.
- A statutory declaration.

Requests for Changes to Working Arrangements

Team members experiencing domestic violence may request changes to work practices or arrangements which may include but are not limited to:

- **Working times or patterns** — changes to starting and finishing times, reduced hours, part-time work, working from home, compressed work weeks.
- **Work practice changes** — changes to telephone numbers, email addresses, having calls and emails screened and blocked, removal of details from directories.
- **Work duties changes** — changes to specific duties to avoid potential contact with the perpetrator while they are at work if they are a fellow employee.
- **Temporary relocation** — relocation to another workplace or safer location within the workplace.

Workplace Safety Plans

Team members experiencing domestic violence may identify their individual safety support in consultation with their manager. Safety plans may include but are not limited to:

- If the employee is absent, arranging an agreed method of communication for managers when they are safe.
- Identifying a work contact and emergency contact if we become unable to contact the employee.
- Alerting reception and the police if the perpetrator enters or attempts to enter the workplace.

- Confirming the employee's arrangements for safely getting to and from home.
- Reviewing the security of personnel records.
- With consent, providing a copy of any existing family violence intervention order and/or a photograph of the perpetrator to the manager and reception area.
- Providing safety planning for managers and colleagues who may be approached by the perpetrator.
- Providing an escort to and from their car or public transportation.
- Locking entries and exits, and using keys or access cards to access employee-only areas.
- Ensuring visitor sign-in procedures are implemented for all visitors and guest people.
- Installation of door chimes to notify employees when someone enters the workplace.
- Installation of personal or fixed alarms (both audible and silent).
- Use of CCTV video surveillance and signs alerting visitors to the surveillance.
- Provision of regular security patrols.
- Provision of safe, clear and well-lit car parking spaces close to the entrance.
- Adjusting landscaping to remove places for people to hide.
- Training of employees and managers in how not to reveal the location and movements of the employee.
- Creating an emergency plan with processes for contacting police in case of an emergency.
- Creating a reporting process for incidents and potential incidents.

Where the Perpetrator Is a Current Team Member

Abcd does not condone or tolerate the behaviour of employees who victimise, humiliate, undermine, threaten, intimidate, stalk, harass or use violence against others, including other employees, regardless of their relationship with that person.

Team members who misuse our resources such as phones, email, post and online services to threaten, harass or abuse other people will be dealt with under our Code of Conduct provisions. Their behaviour may also be a criminal offence and/or a breach of a domestic violence protection order and will be dealt with through the legal system.

Where this behaviour comes to our attention, it will be immediately investigated and the perpetrator subject to disciplinary action up to and including termination of employment.

Managers Guide to Domestic Violence

Where a Team Member Discloses Domestic Violence to You

- Take the time to listen and talk with your employee, ensuring discussions are held in a private area and that you respect the sensitivity of the information.
- Believe what the employee is telling you and understand that it is likely to be very difficult for them to talk about it.
- Respond with care, sensitivity and good judgement. Avoid intrusive enquiries.
- Ensure that confidentiality is respected as far as possible.
- Explore what the employee would like to happen, and provide information about the support services that are available. Remember that it is important for the employee to remain as much in control of the process as possible.
- Recognise that the employee may need some time to decide what to do and may try many different options during this process.
- Explain that there may be a need to discuss the information with others if criminal activity or a risk to health and safety of the workplace is identified.
- A consequence of domestic violence may be deterioration in attendance and/or performance. Be sensitive to the impact of domestic violence when addressing attendance or performance issues.

If You Suspect Domestic Violence

If you suspect an employee may be abused, but they have not disclosed information to you, then:

- **Recognise:** Let the employee know what you have observed: "I noticed the bruises you had last week, and you look upset and worried today."
- **Respond:** Express concern that the employee might be abused: "I thought it was possible that you are being hurt by someone, and I am concerned about you."
- **Refer:** Make a statement of support: "No one deserves to be hurt by someone else. I have some information and resources that may be of help to you."

Sample

Internet & Social Media

With the rise of new media, the ways Abcd employees can communicate are continually evolving. While this creates new opportunities, it also creates new responsibilities.

This policy applies to all Abcd employees and contractors who use the following social media whether in a private and business capacity:

- Social Networking sites (e.g., Facebook, LinkedIn).
- Micro-blogging sites (e.g., Twitter).
- Video & photo sharing sites (e.g., Instagram, Snapchat, YouTube).
- Weblogs (e.g., Abcd blogs, Tumblr, personal blogs, and those hosted on the media).
- Forums & discussion boards (e.g., Whirlpool, Reddit, Google groups).
- Online encyclopaedias such as Wikipedia.
- Review sites (e.g., Yelp, True Local).

Remember, anything you post is accessible to anyone who browses and is there forever, irrespective of any attempt to delete the content. Treat everything as if it is public (even if you have set your privacy settings to attempt to limit access to the content). Always assume that the person you would least like to see your post (or photograph or video) will see it. Our first and foremost rule is *Think Before You Post!*

Under this policy, you agree that Abcd shall not be liable, under any circumstances, for any claims, damages, losses, or damages claimed or incurred due to any of your social media postings.

Please be aware that violation of this policy may result in disciplinary action up to and including termination.

What You Disclose?

You can disclose anything already in the public domain – which means that if you've read it in the annual report, strategic plan or in a press release, you can talk about it.

Everything you talk about must be truthful, accurate and able to be substantiated.

What Can't You Disclose?

Generally, common sense and our Code of Conduct is your best guide, but here are a few specifics.

You can't disclose:

- Non-public financial information.
- Non-public technical information.
- Personal information about individuals.
- Confidential information of our customers or suppliers.

You also can't discuss:

- Work-related legal proceedings or controversies.

You can't use:

- Our trademark or copyrighted logos on your personal devices unless authorised to do so.
- Other's materials without their written permission.

Other bits you can't do:

- Post offensive, defamatory, threatening, discriminatory, bullying, inappropriate, false, sexist, derogatory or malicious comments, images or materials online (which includes but is not limited to Abcd, our workplace, your employees or your clients). In other words – do not troll.
- Reference Abcd negatively in any online social medium or public forum.
- Post information that is defamatory to the company, its products/services, colleagues and/or customers.
- Suggest simply you are speaking on behalf of Abcd unless you are authorised to do so.
- Work on your personal blog or social media during work hours.
- Online shopping (unless it's work-related).

- Damage your employment relationship, Abcd's reputation or commercial interests, or bring Abcd into disrepute.

It's Not Just What You Say ... It's How You Say It

Using social media, it is very easy to put people offside as they miss the face to face social cues. That's why *how* you say what you are going to say is so important.

Remember to:

- Use spell check and proofread each post.
- Disclose you are an Abcd employee and add a disclaimer "the views expressed in this post/blog are mine and do not necessarily reflect the views of Abcd." Unfortunately, disclaimers may not be sufficient legal protection if your posts are found to be defamatory, harassing or in violation of any applicable law – all posts are your legal responsibility.
- Be respectful of all individuals and communities with which you interact online.
- Be polite and respectful of other opinions, even in times of heated discussion and debate.
- Adhere to the Terms of Use of each site and seek to conform to the cultural and behavioural norms of the social media platform being used.
- Understand and comply when the company asks that topics not be discussed for confidentiality or legal reasons.

General Bits & Pieces

- Keep your personal and professional social media accounts separate. Do not use personal accounts for business communications and take care to ensure that you do not imply that Abcd endorses your personal view.
- Don't feel pressured to "*friend*" or "*follow*" co-workers, vendors or clients unless you wish to. If you are uncomfortable with adding a contact – don't add them.
- Ensure your social posting or social video watching does not interfere with your work (particularly the use of Twitter).
- Please don't read personal or non-industry blogs during company time.

- If you leave the employ of Abcd, you are required to delete all Abcd proprietary information, customer and supplier details from your social media sites.
- If you make a mistake, be upfront about your mistake and correct it quickly. In a blog, if you choose to modify an earlier post, make it clear that you have done so. Let your manager know about your mistake.
- If something can only be said on the basis that you are saying it “anonymously” or “privately”, there is a good chance that it should not be said.
- **If it gives you pause ... pause.** If you're about to publish something that makes you even the slightest bit uncomfortable, don't shrug it off and hit “send” Take a minute to review these guidelines and try to figure out what's bothering you. Then fix it. If you're still unsure, discuss it with your Manager. Ultimately, when you publish it, you're taking the responsibility. So be sure.

The bottom line is don't say something online that you wouldn't be prepared to say directly to someone's face.

If you have any questions about these guidelines or any matter related to the internet or social media that these guidelines address, please contact your Manager.

Sample

New Employee Induction Manual



ABCD NEW EMPLOYEE INDUCTION MANUAL

This Induction Manual has been prepared to help you understand some of the key policies, philosophies and procedures of Abcd.

PLEASE READ IT CAREFULLY.

Once you have read this manual, please sign the statement below and hand it to your Manager by the due date.

I, _____ received a _____ copy of the Abcd Induction Manual which outlines the goals, key policies, benefits and expectations of Abcd currently in place, as well as my responsibilities as an employee.

By my signature below, I acknowledge, understand, accept and agree to comply with the information contained in this manual. I understand this handbook is not intended to cover every situation which may arise during my employment, but is simply a general guide and may be subject to change during my employment.

Employee signature

Please return by: _____

(put date here)

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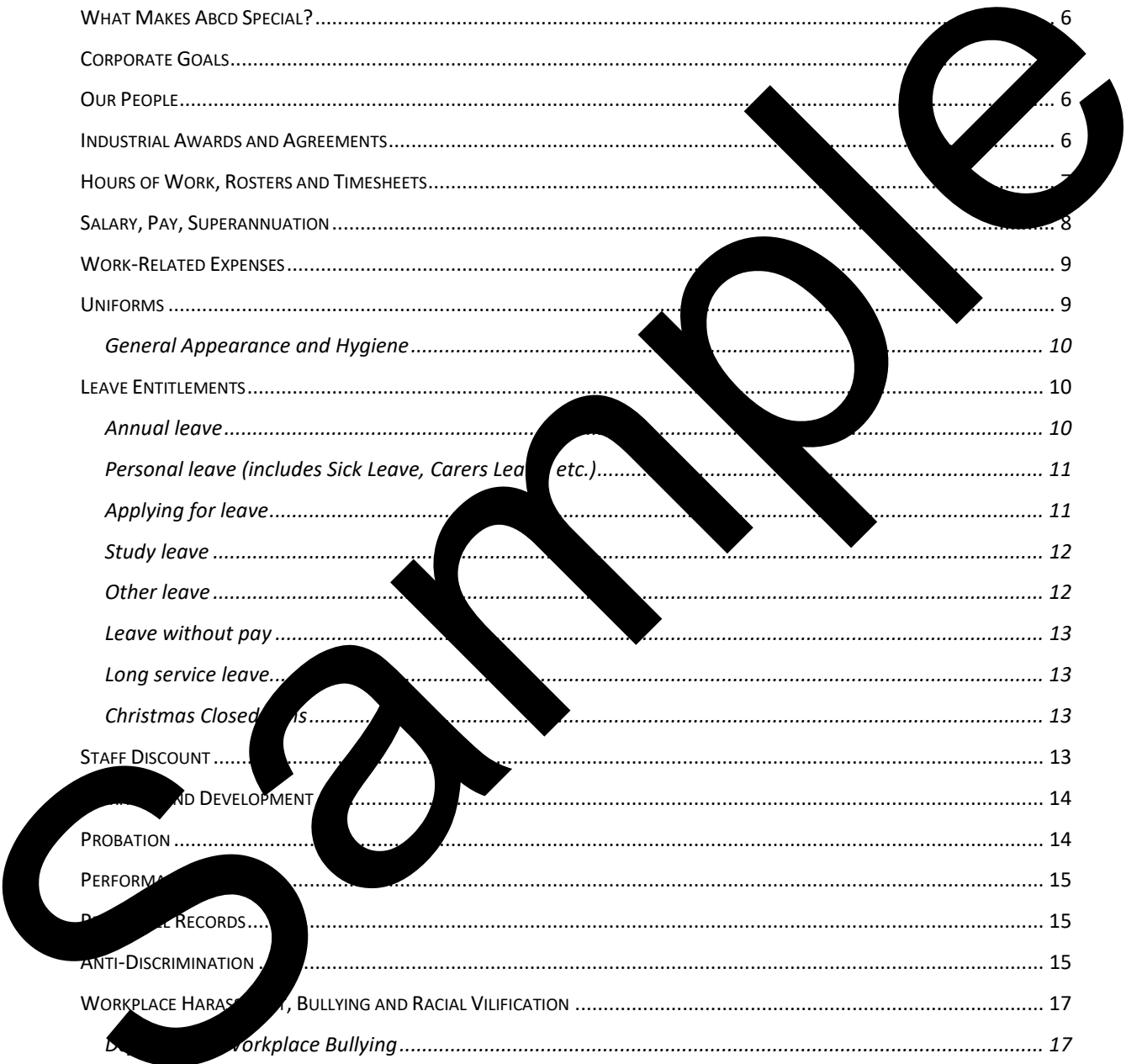
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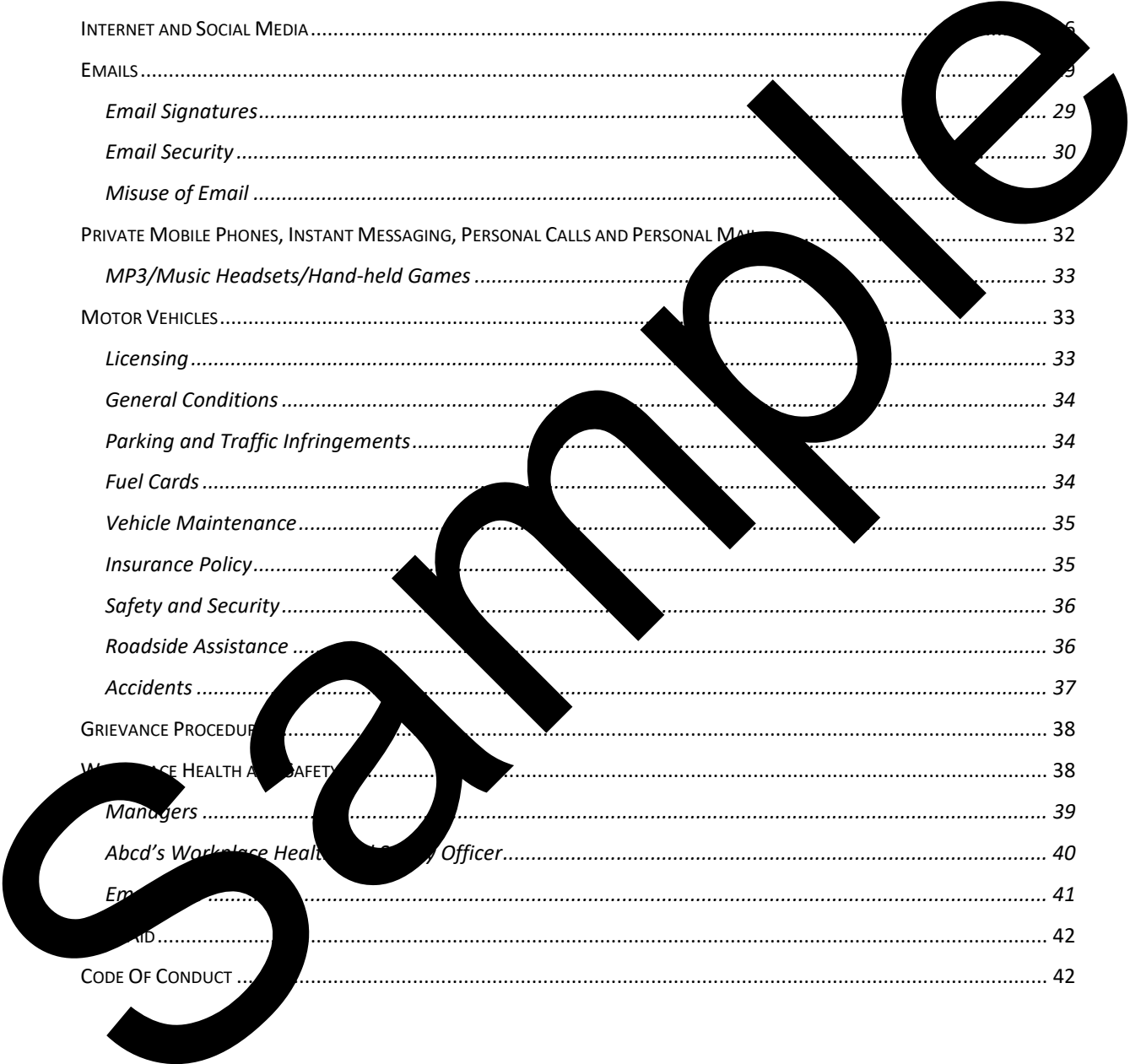
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Position Description

Position Title:

Position Type: Full-time / Part-time / Casual

Location:

Date Reviewed:

Pay Rate & Conditions:

Background

More about ABCD and how this position fits into the bigger picture of ABCD.

Hours of Work

Reporting Relationships

Reports to:

Report to you.

Primary role

Summary of the overall role of the position.

Duties & Responsibilities

Main duties, tasks and responsibilities are listed in order of importance.

Sample

Skills, Knowledge, Abilities & Attitude Required

-
-
-
-

Qualification & Other Requirements

List special other requirements here

Selection Criteria

-
-
-
-

Team member Signature: _____

Printed Name: _____

Date: _____

Sample

Privacy Statement for Candidates

This Privacy Statement applies to ABCD. We understand that your privacy is important to you and we are committed to protecting your privacy. We are guided by the National Privacy Principles and the Privacy Act 1988 (including the exception for employee records under the Act).

This statement relates specifically to how we handle the personal information of people who apply for a contract or other positions with ABCD.

Information we collect about you

ABCD generally collects all or some of the following personal information about you when you submit your application for a position with us.

- Your name,
- Your address and contact details,
- Your employment history,
- Interview notes and opinions,
- Reference check notes and opinions, and
- Any other information you have supplied on your resume or readily available publicly accessed online profiles.

Consent

By providing us with this information you consent to the collection, use and disclosure of your personal information as outlined in this privacy statement.

Why we collect your information

We use the information about you to:

- Determine your suitability for a position,
- Contact you for an interview, clarify information or to offer you employment,

Use and disclosure of your personal information

Your personal information may be disclosed to team members and external contracting agencies responsible for administering recruitment processes within ABCD.

We will take reasonable steps to ensure that we hold and store your personal information in a secure environment to protect it from loss, unauthorised access, modification, disclosure or other misuse.

How to access, correct or update your information

It is your responsibility to ensure that the personal information we have on you is accurate and up-to-date.

To the extent authorised by the Privacy Act, you can access and amend your personal information held by ABCD.

If you wish to access or update your information, please contact the Payroll Officer on <insert number>.

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What Is A New Employee Induction?

You have made it through the interview and hiring process, and now have a brand-new employee coming on board with your business. The important part is over, right? Wrong!

New employee induction (also known as orientation or onboarding) is a critical human resource process to help new staff quickly understand their role, delegation and responsibilities, and become a productive and valued part of your team.

It is also the time when your new employee forms opinions about your company, and decisions made as to whether or not to stay with your company long term.

The induction processes you follow dramatically affect your business and can have permanent impacts. Remember, you only get one chance to make an excellent first impression!

Employee induction is the process of introducing a new employee to your business and their new role. It is designed to:

- Take care of administrative procedures required to get the employee on your payroll system.
- Outline your company values, mission and expectations.
- Clarify the duties and work requirements of the new role.
- Introduce the new employee to your team, key stakeholders and clients.
- Take the new employee through essential workplace health and safety training to ensure they can safely perform their duties in the workplace.
- Ensure the new employee knows how to operate the technology or machinery required in your business safely.
- Provide support to your new employee so they can perform at their best.